

The Melb PC Dialup Internet Configuration Program - Instructions

Members with ADSL or Cable through Westnet or other services should follow separate instructions for that service.

The information in this document refers to the configuration of programs for members accessing the Melb PC Dial-Up Internet service. The configuration program is applicable for Microsoft Windows 95 through to Vista.

All new members of Melb PC are provided with the Group's Monthly Disc which contains the program and instructions. For subscribers who have Internet access the program is also available for direct download from <http://www.melbpc.org.au/help/MPC2008.EXE> (632 KB)

Using the program MPC2008.EXE will configure the following programs (if already installed) ready for the Melb PC Dialup service:

- Microsoft Internet Explorer (through to v7)
- Firefox Browser (to v3)
- MS Outlook Express and Internet Mail (Vista)
- Outlook (2000, XP, 2003, 2007)
- Thunderbird (to v2)

To install:

With Windows running on the PC, the Melb PC Monthly Disc will self-start when placed in the PC's CD/DVD drive. Please click on *Dial-up Configuration Kit* which is in the Menu on your left.

Read the general comments in the page that opens and then click on the link labelled *Melbourne PC Dialup Internet Kit - MPC2008.EXE* and when the new window opens click on Run, and continue with the installation described below.

The next step is to type in your account information in the spaces as shown in the examples below:

Full Name - this is the exact registered name of the user(s)

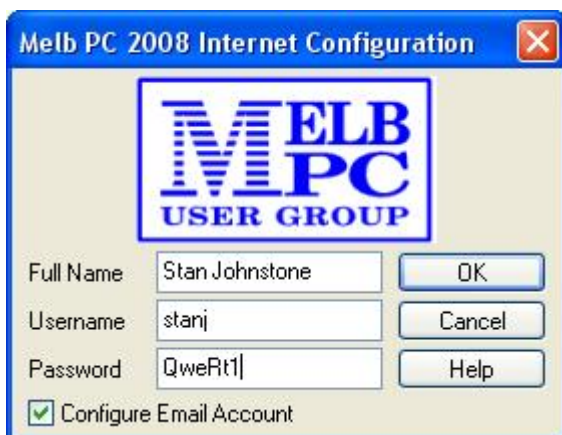
Username - this is the exact username issued to you by the Melb PC office.

Password - enter the exact initial password issued by the Melb PC office - you can change it later.

Your full e-mail address will be in the form *[username]@melbpc.org.au*

The Dial-Up Number is - 0396974000 – this phone number is inbuilt with the configuration.

Subscribers requiring access outside the Melbourne Metropolitan Area will require access through the National access number. Application showing need must be made for upgrading for this access must be made by e-mail to nationalnumber@melbpc.org.au by advising the area you will be dialling from.



Enter your details as provided by the office as shown in the sample image on the left.

Click OK to continue the installation. If some Windows components have not been installed previously you will be guided through the installation of this software from the original Windows CD, and further details may be requested depending on hardware and software already installed on your computer.

"*Configure Mail Account*" - Remove this check ONLY if want to leave a previous mail and configuration unchanged, and you do not want to add this account for Melb PC mail and news.

Now you are all ready to go

Now you are now ready to dial in to Melb PC Internet Service. Simply click on the new Melb PC Dialler icon that that now appears on your desktop. This will bring up the Connect To window, and then click on Connect. After the connection is complete, simply open your browser (e.g. MS Internet Explorer), and your mailer program to receive and send e-mail, etc. As you can run several programs simultaneously, it is strongly recommended that the Melb PC Dialler is always used to make the dialup connection and then open other programs (browser, mailer, etc) of your choice - it is not recommended to link the dialup program to a specific program as is the practice of some ISPs.

Password

Your password is case-sensitive and must always be used in the same format as it was given to you. It is easy to change your password from the <https://radsec.melbpc.org.au/member/> webpage, however after doing so all programs on your computer using your Melb PC password will also require to be changed - e.g. in your Dialler and Mail program for downloading incoming e-mail (pop3 server).

Help and advice

Dial Help assistance is available from a volunteer if available on (03) 9567 8000 between 10am to 3pm weekdays. There is a 24-hour answering service available on (03) 9567 8000, where you can leave a message and a member of the help team will get back to you, usually within 24 hours. STD rates may apply, but Melb PC volunteers cannot return a call to an STD area. Help is also available through the Helpdesk at <http://www.melbpc.org.au/faq/helpdesk.htm>

Help is also available by email to help@melbpc.org.au Please describe your problem fully and as clearly as possible.

On the home page <http://www.melbpc.org.au/isp/> there is a link to the Frequently Asked Questions [FAQ] pages which will provide answers to many of the most common queries.

Regional and National Access

This additional dialup access is available for subscribers living or travelling outside the Melbourne Metropolitan Area and regional areas throughout Australia, and is available only after special application. It is not for use within the Melbourne local call area. It may be necessary to initially dialup through a Melbourne number (possibly at STD rates) to make this application. Full details can be read at <http://www.melbpc.org.au/report/nationalaccess.htm>

Configuration Details

Domain name servers: [DNS servers addresses are obtained automatically]

Home Page: <http://www.melbpc.org.au/isp/>

Manual Settings

Settings for manually setting Mail and News programs

Mail: (Incoming):	popa.melbpc.org.au
Mail: (Outgoing):	smtp.melbpc.org.au
Organisation:	Melbourne PC User Group, Australia
News:	news.melbpc.org .au

Melbourne PC User Group external page:

<http://www.melbpc.org.au> This is the address of the Melb PC webpage which is visible to the world, and provides information as well as ready access to your Mail, etc., from any other Internet connection including Internet Cafés, Libraries, etc.

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