



The Official  
**Newsletter**  
of

# Melbourne PC User Group Inc

Volume 1 Issue 1

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April 2014

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### **The President's Report**

Welcome to the first issue of Melb PC's Newsletter. The Newsletter will appear in alternate months; PC Update will appear in its usual format in the others.

Your Committee has decided to move to this arrangement for a six month period and then to canvass all members' views. The change helps us to save money and to bring our finances closer to sustainability. We are also developing a clearer vision of our new website, and identifying some main topic areas which will run across our website and our publications. Please watch our website home page for more information and consider volunteering for that project yourself.

This is a time of big changes for Melb PC: the closure of dial-up, the move of our email service to outlook.com hosting, and the impending move of our remaining internet services from their present quarters in Burnley. Another change which will have an impact on many of our members is the abandonment of support for Windows XP by Microsoft. Stay with XP or move on, members still using XP today will need to take steps - whether to remain safe on the internet, or to move their data to a new operating system (and most likely a new computer). We are developing information for members on our website, and provide a link in this Newsletter.



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### Directory

#### Management Committee

President	Harry Lewis
Vice President	Charles Wright
Treasurer	Geoff Keenan
Secretary	Ian Rankin
Normal Elliman	Don Mckenzie
Philip Lew	Roger Wragg
Lance Lloyd	

To contact a member of the Committee,  
please go to:

<http://melbpc.org.au/CommitteeContacts>

### Submissions

Email your submissions as file  
attachments to

[irankin@melbpc.org.au](mailto:irankin@melbpc.org.au)

All submissions must be in text format –  
no formatting required.

Members' free ads must be technology  
related and included the member' address

### Author's Release

All authors must lodge a completed  
submission form. These are available  
from the office –

<http://www.melbpc.org.au>

### ONLINE SERVICES

#### Melb PC Home Page

<http://www.melbpc.org.au>

#### Internet Services Page

<http://www.melbpc.org.au/isp/>

### iHELP

#### iHelp

The main iHelp system for Melb PC  
members:

<http://ihelp.melbpc.org.au/helpdesk/iuser/index.asp>

### First Aid and Internet Help Line

For simple and urgent problems.

(03) 9276 4088, Monday to Friday 10am –  
3pm.

If no web page access.

### Dial Help

Volunteer list:

<http://www.melbpc.org.au/help/>

### Submission Deadlines

June 2014 issue.

15<sup>th</sup> May 2014



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### Melb PC's New E-mail System

Website:

<http://www.melbpc.org.au/newemail/>

*We switched over to our new email system, hosted at outlook.com, on Monday 10 February. Here the email team provide guidance on some main topics of concern for members.*

#### Key points:

- Your email address has not changed
- You can use webmail to receive and send your Melb PC email as soon as your new account has been 'Activated' and you can login at outlook.com
- An account is 'Activated' when you have logged in at outlook.com using your temporary password, changed your password, entered your date of birth, clicked 'I Accept' and logged in again using your new password.
- You can access your Melb PC email from your usual email program, once you have changed some settings; see <http://www.melbpc.org.au/newemail/settings.html>
- You should clear your old mailbox as soon as possible (using Endymion webmail or your email program downloading from popa.melbpc.org.au). These mailboxes will be shut down at the end of March 2014.

#### and in more detail:

- As long as your new account has been Activated and you have a working password, you can receive and send email using outlook.com webmail. There are many new features here compared with our old webmail service (Endymion).
- If you are not sure whether your new account has been Activated, just try logging in at outlook.com (Microsoft account: your full Melb PC email address; Password: the new password you set before). If your login works, your account is indeed Activated.
- Your old mailbox (accessed from popa.melbpc.org.au) is still there, but will be closed down on March 31st. Make sure to clear any remaining email from it as soon as possible. All email addressed to your usual Melb PC email address (<yourname>@melbpc.org.au) is now arriving at your new mailbox hosted at outlook.com
- If you wish, you can continue to receive and send email using your own email reader program (examples are: Thunderbird, Outlook Express, Eudora). You do need to change some settings - advice is on our website at <http://www.melbpc.org.au/newemail/settings.html>
- The new system brings with it new opportunities for receiving and sending email. Our old service restricted us to using the POP email protocol. That is still available, but so are IMAP, Exchange ActiveSync, and some



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older Microsoft protocols. An advantage of the others over POP is that you see your outlook.com Junk folder at your own email program, and you need to check this folder frequently in case good emails have been sent there. You need to look there, especially at first; after a time outlook.com learns from our decisions to accept messages it has classed as junk and starts letting them through to your Inbox.

- If you use POP, please be warned:
  - you need to enable POP at outlook.com (this is a change since we wrote our earlier advice documents last June). From the outlook.com home page: Settings (cogwheel icon)/More mail settings[or Options]/Connect devices and apps with POP - then set to Enable.
  - you need to check the Junk folder at the outlook.com website at least every 9 days in case email you need to see has been placed there. POP fetches email only from your Inbox; email classed as Junk is deleted after ten days. see <http://www.melbpc.org.au/newemail/emailfaq.html>
- Webmail, and all the other email protocols apart from POP, are more useful than POP if you are accessing your email from more than one device, or travelling away from your usual computer.

### Our members and our volunteers

- Ever since we sent out warning notices to members during January alerting everyone to the coming of switchover, demands on our support services were running at record levels, and they increased during and after the weekend when our legacy email system broke down. With the help of many new volunteers we were able to clear backlogs of demand arriving from emails, voicemails and the Internet Help team's problem-logging website which is <http://ihelp.melbpc.org.au/helpdesk/user/index.asp>
- The absolute priority for our volunteers was ensuring that members' new email accounts were Activated so that they could receive email. Some members who had asked for help with their own email programs were asked to wait. But also, our new webmail service is far superior to our old one, and there is no likelihood that your new mailbox will go 'over quota' since it holds 500 times the volume of email held by the old one (its capacity is 5 gigabytes; the old one held 10 megabytes; a gigabyte is 1,000 megabytes).
- In addition to the advice on our website, there have been lots of posts helping members to use the new system on our newsgroups (Online SIG) especially at melbpc.computing.misc. If you have not been following the newsgroups before, now is a good time to start.



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- You can 'read only' at the web forum (member login - old password! - required) here: <http://forum.melbpc.org.au/newsforum/> but better still, sign up an email program to view the posts there, so that you can add your own questions and comments. Advice can be found here: <http://groups.melbpc.org.au/#aasig/>

**Melb PC email aliases (such as:  
help@melbpc.org.au;  
linux@melbpc.org.au)**

- *Melb PC group aliases including: committee@melbpc.org.au, help@melbpc.org.au are no longer working.*  
To contact the Committee go to: <http://melbpc.org.au/CommitteeContacts>  
and to contact Internet Help go to: <http://ihelp.melbpc.org.au/helpdesk/user/index.asp>  
The email addresses of SIGs and Melb PC officers were also aliases in the old system - not actual accounts with their own inboxes, but pointers which redirected email to a person's email account. Some of those addresses have a new life as regular accounts at outlook.com. The old SIG addresses likewise are being given a new life as outlook.com accounts managed by nominated SIG officers.

**If you are still not connected**

*By the time you read this, we expect that very few members will be out of touch with their Melb PC email. But just in case you are one of those few, here's what to do:*

- Please send an email to: [switchover.melbpc@outlook.com](mailto:switchover.melbpc@outlook.com), or leave a voicemail message at: 9276 4087. Make sure to give your Melb PC username, landline phone number, and a mobile number if you have one (so that we can send an SMS message to you). You can send email in the old way even if you are not receiving your Melb PC email just yet. But if you are not receiving at your new account, we cannot reach you yet at that email address.  
*"Also make clear whether you are able to logon at outlook.com already and your current problem is with accessing email from your usual email program."*

### **Staying with Windows XP**

The final security update from Microsoft for Windows XP systems will be sent out on 8 April 2014. Microsoft will continue to provide virus definition updates for its own Microsoft Security Essentials for another year after that - but only for users who have downloaded MSE already. There are however other antivirus products that have been rated as more effective than MSE and will continue to support XP. Already Windows XP is more vulnerable to 'malware' (infection by viruses and other nasties) than later versions of Windows. The risk is expected to rise after April. There are sensible precautions that members who are still



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using XP can take to reduce the threat to their own computers. Members who are moving on to a later version of Windows may wish to transfer their archives of data files (documents, photographs, and suchlike) to their new computer, and they will need to set up their programs in the new environment.

We are developing information for members about all these challenges on our website. Start here:

<http://www.melbpc.org.au/xp/>

### Random Access

John Swale reports on Questions and Answers from the opening session of the March monthly meeting and from members' written submissions.

### Questions and Answers

**Q:** I'm running Windows 7 with Live Mail. When I receive emails from a particular vendor (Qantas Frequent Flyer) they go into the Inbox without any problems but when I select an email, Live Mail freezes. Any suggestions?

**A:** Check the Microsoft Knowledge Base and search on "Live Mail freezing" and see if anything pops up. You could try an alternative email client such as Thunderbird or Eudora. Alternatively try asking iHelp people or post your problem in the newsgroups because both groups sometimes pick up on problems before other people do.

**Q:** My 5 year old modem-router is playing up. Is it worth replacing it with one of the new generation AC models as they seem to be expensive? Does it give any extra range?

**A:** AC is the latest high speed wireless standard and it operates at 15-17 Mbps and it has no extra range. In fact often the higher the speed the less range you get. It is of little use at present but it could be "future proofing". There are few devices that can use it now and it will be 12 to 18 months before high-end tablets and laptops have it. As with any new technology the prices are high at first and will start dropping once sales volume increases. If you only have one PC there is no benefit. It is useful for high speed copying between PCs.

**Q:** When entering multiple email addresses I press enter after each one and the system puts in a semicolon. I have also seen them separated by commas and have been told by others that this is the correct method to use. I prefer to use the semicolon as it is easier to see and the comma can be mistaken for a period which is fatal. What is the standard separator?

**A:** Use semicolons because most email clients use it. The comma will work but it is considered etiquette to use the semicolon.

**Q:** I am still running Windows XP but I am going to go to Windows 8. There are folders under "Documents and settings" which I did not put there. Half of them are empty but the others seem like they are different profiles. I sometimes have a problem finding which of the folders contains the file I am looking for. When I go to Windows 8 how can I be sure of getting the data into the correct folders?

**A:** The easiest way to do it is to use Windows Easy Transfer (WET). This is



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built into Windows 7 and Windows 8 but you have to download it for Windows XP. Once you have installed it on XP you will need to connect an external hard disk with sufficient capacity to store the files and settings. Run WET on the XP machine specifying the external hard disk as the storage medium. Transfer the hard disk to the Windows 8 machine and run the in-built WET there to import the data and settings. This can take an hour or two.

**Q:** I have installed Windows 7 64 bit on a workstation and it will not run my legacy CAD system, stating it is unsuitable. Do I need a Virtual Machine?

**A:** Download and install "XP Mode for Windows 7". It effectively runs a Virtual Machine with XP pre-installed. It is used for expensive scanners etc that do not have Windows 7 or 8 drivers. It is a 700-800 MB download as it is Windows XP SP3 plus the Virtual Machine. The licence comes from the Windows 7 installation you already have.

**Q:** At our office the local IT person is telling us we must go from Windows XP to Windows 7 or Windows 8 or it will be a disaster. What should we do?

**A:** Read George Skarbek's very good article in the March edition PC Update. If it is not a security issue at your office, you can stay with XP but be very careful. Make sure you have high up-to-date, quality security software. The latest version of Microsoft Security Essentials does not have Windows XP support. So if you are using Microsoft Security Essentials change to one of the major security packages such as Kaspersky, Trend Micro or ESET. George also

recommends you have a very good backup plan. Do not keep the backup disk connected to the machine after completing the backup. Have several copies and keep at least one offsite.

**Q:** I am running Windows 7 and when I use Windows Explorer from a high level and drill down, the My Documents folder is padlocked and I get a message that I have no access. If I come in another way I do have access. Why is this happening?

**A:** You can get an old unusable My Documents as a legacy from the transfer of a backup from an old machine. Run Explorer as Administrator even if you have administrator privilege and this will usually get you in.

### Streaming the Monthly Meeting

We decided, as an experiment to stream the February Monthly Meeting. The results were mixed but generally most members who tried to connect did so successfully.

We tried again in March 2014, but this did not work due to a hardware malfunction.

We intend to stream the April 2014 Monthly Meeting. If you want to watch, the URL is <http://tv.mpcug.mobi> and it starts at 7.00pm and runs until about 9.00pm on Wednesday 2<sup>nd</sup> April 2014.

Members are reminded that watching a video stream on your computer can use a considerable amount of your monthly usage allowance. One way to keep a check of your usage is to install a free program called Networx <http://www.softperfect.com/products/networx/>



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## Melb PC Membership Survey

We have developed a short, easy to fill out, online survey to find out what members appreciate from Melb PC, which areas we can improve, and/or new services we could offer. This input is vital to help the Committee formulate its plans for the future and, in particular, the feedback will help us in our efforts to retain existing members and/or attract new members.

The survey is found at this URL  
<https://www.surveymonkey.com/s/53WJJ66>  
and only takes about 5 minutes to complete.

Questions can be asked by emailing  
Lance Lloyd  
([lancelloyd@melbpc.org.au](mailto:lancelloyd@melbpc.org.au))

## SIG News

The April Windows SIG will be on Saturday 12<sup>th</sup> April 2014 not the 19<sup>th</sup> April 2014 as the 19<sup>th</sup> April 2014 is Easter Saturday.

### Waffle SIG

The Waffle SIG has been revived and is being organised by Philip Lew and Tom Rado.

The meetings will take place immediately after the Monthly Meetings.

The venue is:-

Fong's Chinese Restaurant,  
725 Centre Road,  
Bentleigh East. Cnr. Francesco Street.  
Melway 77 J1

## Hardware Workshop

Email to: [barrymar@melbpc.org.au](mailto:barrymar@melbpc.org.au)  
Convener: Barry Martin 0412 448 772

4th Saturday 10.00am - 12.00 noon  
Moorabbin Training Room, 479 Warrigal Road, Moorabbin 3189, Victoria

The topic of the first meeting will be hard drives.

## SIG Reports

### Beginners East – BEAST - Jean de Neef

Dave Botherway, having dealt with some unexpected equipment hassles, began in the usual way by inviting members to report on any recently acquired items.

### Recent Acquisitions

- action spy-camera sunglasses for \$50 from Aldi – they have a microphone and can record video/audio for two hours, with playback via USB on a PC.
- an all-in-one Medion computer from Aldi

### Beware

An ANZ email advising how to improve your security was **not** from ANZ. We need to be particularly careful this year with strange emails and web sites.

CryptoLocker is still a danger, and once it locks down your computer data (including network drives), you have to pay them to hopefully unlock it – or “restore all”.

Make sure you have your data backed up on an **unattached** drive.



## Questions & Answers

### ***What steps should I run on my Win XP before upgrading to Win-7 ?***

Download the Windows-7 Upgrade Advisor to see what you can use on the new OS. Export your email & contacts from XP so you can then import it into Win-7.

### ***There is a recovery partition on my laptop – was XP but now Win-8.1. Can I delete it ?***

If the Recovery partition was used, it would restore the PC to ex-factory status, ie. XP.

As this would now be pointless, the partition can be deleted and the space reassigned.

### ***Where can you find the password for Thunderbird users to authenticate the email server?***

In Firefox, saved passwords are in Tools / Options / Security, and apparently this also applies to Thunderbird. Never store banking passwords on a laptop – someone could steal it.

### ***How can I find Windows Media Player ? It seems to have disappeared from my computer.***

Use the great free program *Everything* to locate items (ie. wmpplayer). If still not found, reinstall WMP or the higher-level Windows Media Centre.

### ***How do you get data from one machine to another ?***

Files can be copied to a USB stick and transferred. In Outlook Express, use the export function to put contacts and emails onto a USB stick. Then, on the new machine, use the import function. *FEBE*

is a Firefox add-on that lets you transfer your Firefox settings.

### ***I have a document that keeps getting updated plus a copy on an external hard drive. What's the best way to update the copy?***

The easiest way is to copy the whole document across. You can right click on the document, click on Copy, then select the external drive and click on Paste. Another way is after saving the document to the main machine, go to Save As, click on the external drive and save there. Useful to open it on the external drive to check all OK. A third way is to open two explorer screens to see the directories side by side, and then drag and drop the files across the screens.

### ***On my new computer the OS is on the Solid State Drive and all my documents, etc. get put on the C drive, but I want to store them on a large E drive. How can I do this?***

Go to Libraries / Change how this library gathers its contents. Then click on Add (the new drive). You can then move the files from the C: drive and put them on the newly specified drive. When finished, remove the old location from the Library list. However, I would recommend using the C drive to store all systems and programs.

### ***I have a new PC with Win 8.1 from Office Works - the tablet and keyboard can be pulled apart. How do I set it up?***

There is virus protection built into Win 8 & 8.1, so you don't have immediately download an antivirus program. When you plug the computer in, the systems will already be out-of-date, so you should first



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download Windows Updates to get the latest protection. Then download and install Classic Shell so you can have a familiar-looking screen. In Classic Shell Settings, you can choose to skip the Windows Tiles screen.

After the break, Dave showed a video (.avi file) he had made while walking around wearing his action spy-camera sunglasses. It's important to try and keep your head steady and level!

### **Presentation: Email System Conversion**

Dave used PowerPoint slides showing email coming into the ISP server, and then being pulled by the PC into an email client (such as Outlook Express, Eudora etc.). Alternatively, if people were accessing the server directly via a browser (known as WebMail), a client program is not needed.

Rather than handling email via its Burnley servers, MelbPC are converting to Outlook.com - member instructions were sent out mid last year with the conversion planned for 18-February. But about 8pm on Friday 7<sup>th</sup> February, the MelbPC servers stopped, and a decision was later made to switch over to the Outlook system a week early. At this point it was found that some members were still not ready for the new system, and urgent iHelp support was needed.

Notes: If you're missing mail from the new system, check your Junk folder at Outlook.com. There is an option for accepting or blocking senders. You can move emails to the Deleted folder, and then purge them by clicking on Empty in the top toolbar. As the Outlook mail box is

very large (5GB), clearing mailboxes is less urgent, with the Deleted folder usually auto-purged for emails then over 10 days old.

***When I tried to send mail, Outlook asked for verification: my mobile number or an email address. Should I supply this?*** Dave recommended giving the mobile number – Outlook.com then sends a code number to your phone for verification. This facility can then later be used for access validation and/or password resetting. Alternatively, supply a second email address – or better, use both! Once verified, additional privileges are available, with less outlook.com intrusions.

Another informative session, a little shorter than normal because of equipment problems discovered while Dave and helpers were setting up. Thanks to Dave for saving the situation by going home for a substitute computer and projector. (Later found to be a vga-cable problem!)

### **WASINT Group 11<sup>th</sup> March 2014 Richard Solly**

Strategies for the Telecommunications Sector

The telecommunications Sector provided a compact group of 25 shares for discussion at the WASINT meeting. Share price variation in the recent one to five year period was the initial focus of attention. The five year period started from a down period of the GFC, so the prime focus was in share price variation in the recent one to three year period. All top ten performing stocks in this category had positive earning over this period with



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the exception of one, which was not considered further. These stocks are shown in the tables below.

Top Performing Telecommunications Shares (3year price change)

Code	Name
MNF	My Net Fone Limited
BGL	Bigair Group Limited
TPM	TPG Telecom Limited
AMM	Amcom Telecommunications Ltd
IIN	iiNET Limited
VOC	Vocus Communications Limited
TEL	Telecom Corp of New Zealand Ltd
TLS	Telstra Corporation Limited
MTU	M2 Group Ltd

Data for Top Performing Telecommunications Shares

Code	1 yr Price	3yr Price	FEPSG
MNF	58%	727%	29%
BGL	62%	328%	53%
TPM	119%	301%	9%
AMM	20%	222%	44%
IIN	51%	206%	9%
VOC	161%	107%	37%
TEL	21%	86%	6%
TLS	12%	82%	-4%
MTU	39%	70%	13%

During the meeting, price graphs over the three year period along with other fundamental and technical parameters were considered. It was concluded that earning per share (EPS), earnings per share growth (EPSG), and forecast earnings per share growth (FEPSG) from three and five years ago provided good correlation with price changes over the period. This information is available from a number of sources. For readability, only

forecast earnings per share growth for 2014 is shown in the table above.

The share which paid the highest and most consistent dividend per share over this period was Telstra Corporation.

**Disclaimer: The information above is for information and educational purposes only and should not be considered investment advice.**

Topics for WASINT Meeting 8th April 2014

1 Seasonal Charts

Geoff Keenan will discuss the art of interpreting and preparing historical seasonal charts of shares and share market sectors. Seasonal charts show the historical time variation over a period of time, normally one year

2 Back Testing

Back testing will be used to investigate whether the strategy of a trailing stop loss or fixed loss and gain per cent values may provide better overall results for a share portfolio.

3 Strategies for Shares of

Companies from the Construction Sector  
An introductory discussion of companies from this Sector may be considered if time allows.

Join the WASINT Group Information Mailing List/

All members are invited to join the WASINT Group Information Mailing List to receive notices and reports of WASINT Group meetings. Please complete the Sign-up Form at:

<http://wasintwiki.ausline.net/Informationisignup.html>



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**■ INTERNET HELP (IHELP)**

For members needing assistance, iHelp is a group of “Users Helping Users.” Their main role is to sort out Internet or general PC problems. Assistance can be obtained in various ways depending on your connectivity and convenience.

**Internet Help (iHelp)**

The main iHelp system for Melb PC members is access from the [Internet Services Page](#) on the Melb PC website under the link titled “Internet Help”, which goes to <http://ihelp.melbpc.org.au/helpdesk/iuser/index.asp>

After entering your membership number and First Name, you are able to log a “Service Request” with details of your problem.

When an appropriate iHelper is available, they will contact you at your registered phone number or email address, which should therefore be kept-up-to date at the office.

All efforts will be made to ensure someone replying to your request is familiar with the issue, however if the problem cannot be solved to your satisfaction, you may wish to refer to other Group resources as detailed below.

**Phone First Aid**

This is a telephone number for simple and urgent problems: call (03) 9276 4088 Monday to Friday between 10.00am and 3.00pm. Voicemail messages can be left on this number if you have no web page access.

Outside these hours, or if iHelpers are not available, just leave a message on that number (including your membership details), and it will be passed on to the iHelp team.

If the problem cannot be resolved within 15 minutes, it is generally referred to Internet Help, where an appropriate iHelper will follow up on the inquiry



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## OTHER WAYS TO GET HELP

### FAQS

On the [Internet Services Page](#) there is a link to Frequently Asked Questions (FAQs) on using the Melb PC Internet Service. In many cases a solution will already have been documented.

### Online SIGS (Newsgroups)

For those familiar with using newsgroups, we suggest you subscribe to melbpc.connectivity, melbpc.computing.misc or melbpc.general. Alternatively, you can access the messages via an online web-based forum, via the [Internet Services Page](#). See the following page for more details.

### SIG Meetings

Most SIG's hold monthly meetings in locations around Melbourne. These provide the opportunity for one-on-one discussion with knowledgeable local members. Details of SIG's can be found in PC Update or on our website <http://groups.melbpc.org.au/>

### SIG Workshops

Some SIG's hold monthly workshops in locations around Melbourne.

These provide the opportunity for hands-on assistance with your PC from local knowledgeable members.

Details of SIG workshops can be found in PC Update or on the [Internet Services Page](#) from the top link titled "Interest Group Pages".

Please contact the convener at least 24 hours before attending so that they can research the problem, and bring to the meeting any hardware that might be needed.  
knowledgeable members.

### Monthly Meeting Q&A

At the Moorabbin Monthly General Meeting, besides interaction with other members, there is always a Q&A session hosted by one of the Group's computer experts. If you have a straight-forward question, this is often a good place to get a precise answer with additional feedback from the audience.

### Dial Help

The Dial Help service is described here: <http://www.melbpc.org.au/help>

If your problem relates to one of the listed categories, the relevant volunteer may be telephoned for specific advice. Calls can be made between 9.00am and 5.00pm and 6.30pm and 9.00pm.

Please keep you calls short, particularly during business hours, and don't expect a volunteer to call you back on a mobile phone number.

### Home Visit Assist

This service is only provided for members who are restricted in their activities or mobility. This generally means those with an Age or Disability Pension.

The contact for the Home Visit Assist is the Office Phone: (03) 9276 4000, or by email to [office@melbpc.org.au](mailto:office@melbpc.org.au)



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**NEWSGROUPS VIA ONLINE WEB-BASED FORUM**

Accessing the forum is a two-step process. The first step gains read-only access using your Melb PC credentials i.e. username and password as for email or Webmail:

fdagg

yourpassword

The second step, to enable the posting of messages, requires a separate forum username and password i.e. you need to join the forum. Currently the only way to do this is to post a message in one of the newsgroups (use melbpcgeneral) using a news client such as Thunderbird. A forum membership is then automatically generated based on the name and email address used:

Fred Dagg

[fdagg@melbpc.org.au](mailto:fdagg@melbpc.org.au)

This can be done on a member's behalf by sending an email on [online@melbpc.org.au](mailto:online@melbpc.org.au) detailing the name and email address you wish to use. Please use your real name as we're a friendly bunch, and note the newsgroups are private and are accessible only by fellow Melb PC members. You don't have to use you Melb PC email address.

Once the forum membership has been created you will receive an auto-generated email to confirm you really do want to join. Confirm and then use the forum's "forgotten password" link to generate a new password. This is all handled between the forum software and the user nominated email account so no one has access to the password.

Please note that using the forum for posting newsgroup messages is still somewhat experimental, but does work quite well.



The Official  
**Newsletter**  
 of

**Melbourne PC User Group Inc**

**APPLICATION FORMS**



**Membership Drive**

"Members helping Members"

**Introduce a new member\***

**to Melbourne PC User Group**

**and receive credit towards your membership fees.**

Dear Member,

Your friend will receive all the benefits you already enjoy – the digital magazine [PC Update], the help lines, the Special Interest Groups (SIGs), the monthly meetings, workshops, discounted products, email addresses and access to mobile broadband – and you will be helping your club to grow.

Each new member\* you enrol gives you two months' credit towards your membership renewal (approx. \$12 value against a full membership). The more new members you enrol, the more credit towards your next membership renewal. No limits apply.

You know how much you enjoy being part of Melbourne PC User Group. So why not bring along a friend to enjoy it too? Prospective new members are always welcome at the monthly or SIG meetings.

And every time you enrol a new member, you get 2 months' credit registered against your next membership dues.

(\*This does not include family members and anyone re-joining within 12 months of leaving Melb PC)



ABN 43 196 519 351  
 (Victorian Association Registration No. A0003293V)  
 Unit 26, 479 Warrigal Road, Moorabbin VIC 3189  
 Telephone: (03) 9276 4000  
 Email: office@melbpc.org.au  
 Web: www.melbpc.org.au

**PCUPDATE**  
**Subscription for**  
**print version**

Name		Membership Number	
Address		Current Contact Email Address	
Suburb	Post Code	Phone	

For Month	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total Amount	\$ _____
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Price: \$4.00 per magazine if you collect it from the office or purchase at the monthly meeting.

Add an Extra \$1.00 postage and handling if we mail your order.

**Price for a yearly subscription is \$55.00 inc mailing to your home address.**

**\*\*Please note current members receive a \$10 discount on the full year subscription.\*\***

Payment Details			
Name on Card	Expiry Date on card	Signature	Date
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>



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**MELBOURNE PC USER GROUP INC.**

**MEMBERSHIP APPLICATION FORM**

Title	First Name	Last Name
Address		
Suburb		Post Code
Phone		Mobile Number
DOB	Preferred Email Address	
Referred by member: _____ full name or membership number /SIG_____		

**Annual Membership Fees — 15% Discount if you renew/join for 2 years!**

<b>Individuals</b>	<b>\$75 each</b> .....	<b>Please provide emergency contact details below.</b>
<b>Additional Family Members (Spouse and children)</b>	<b>\$22 each</b> .....	
<b>Pensioners/Adult students A (25+)*</b>	<b>\$60 each</b> .....	
<b>Students B (14-25 yrs)</b>	<b>\$35 each</b> .....	
		Full Name
		Phone no.
		Mobile no.

**Additional Family Members**

Name ..... Signature .....

Name ..... Signature .....

**Terms and conditions**

- Adult students A must attach a photocopy of their student card or letter from their educational institution confirming full student status.
- All student B members must have a Student Card and have evidence of their age at time of joining.
- Pensioners must attach a photocopy showing both sides of their Centrelink Pension Concession Card. Change of family member(s) must be identified in writing to the club secretary.

**I hereby apply for membership of Melbourne PC Users Group Inc. (A000329V) and agree to abide by its rules while I remain a member.**

Signature \_\_\_\_\_ Date \_\_\_\_ / \_\_\_\_ / \_\_\_\_

**Payment Details**

Name on Card	Expiry Date
Credit Card Number	
Signature	Date / /

**Email User Name Selection**

List the user ("login") names you would like in order of preference. Write very clearly, to avoid our confusing certain letters. User names are expressed in lower case letters and must represent your real name in some recognisable way e.g. "John J. Jones" might request user names such as "john", "johnj", "jjones", etc. Any user name that is already allocated or deemed unsuitable in the opinion of the system administrators will not be allocated.

Choice 1. \_\_\_\_\_ @melbpc.org.au

Choice 2. \_\_\_\_\_ @melbpc.org.au

Choice 3. \_\_\_\_\_ @melbpc.org.au

Choice 4. \_\_\_\_\_ @melbpc.org.au



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**Newsletter**  
 of

**Melbourne PC User Group Inc**

		ABN 43 196 519 351 (Victorian Association Registration No. A00032931) Unit 26, 479 Warrigal Road, Moorabbin VIC 3189 Telephone: (03) 9276 4000 Email: office@melbpc.org.au Web: www.melbpc.org.au		<b>EMAIL ACCOUNT APPLICATION</b>	
Membership No.	First Name	Last Name	DOB		
Address		Current Email Address			
Suburb	Post Code	Phone	Mobile Number		
<b>Email User Name Selection</b>					
<p>List the user ("login") names you would like in order of preference, up to eight (8) lowercase letters, numbers may be used in place of letters. Write very clearly, to avoid confusing certain letters and numbers. User names are expressed in lower case letters only e.g. "John J. Jones" might request user names such as "john", "johnj", "jjones", "jjones2", etc. Any user name that is already allocated or deemed unsuitable in the opinion of the system administrators will not be allocated.</p>				Choice 1.	<input type="text"/>
				Choice 2.	<input type="text"/>
				Choice 3.	<input type="text"/>
				Choice 4.	<input type="text"/>
<p> For email account hosted at <a href="http://melbpc.org.au">melbpc.org.au</a> webmail which can also be accessed from any mail reading application such as Gmail, Outlook, Thunderbird etc.</p> <p> Access to the Melb PC newsgroups and a discussion forum where you will find a friendly, helpful bunch of people. Discussions include computing and almost every other topic under the sun!</p> <p style="text-align: center;"><a href="http://melbpc.org.au/fsp/">http://melbpc.org.au/fsp/</a></p>					



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**MELBOURNE PC USER GROUP INC.**  
 ABN 43 196 519 351  
 (Victorian Association Registration No. A0003293V)  
 Unit 26, 479 Warrigal Road, Moorabbin Vic 3189 Australia  
 Telephone: (03) 9276 4000  
 Email: office@melbpc.org.au Web: www.melbpc.org.au

**APPLICATION FOR  
 MOBILE 3G/4G  
 BROADBAND**

"Members helping Members"

Name		Membership Number
Address		Current Contact Email Address
Suburb	Post Code	Phone

\* SEE TERMS AND CONDITIONS OVERLEAF. YOU ARE REQUIRED TO SIGN THE TERMS AND CONDITIONS INDICATING YOU HAVE READ AND UNDERSTOOD THEM.  
 \* Complete all fields on this Mobile Broadband Application. This information is required for the system database. Incomplete applications will be returned.

**3G MOBILE DATA PLANS**

<b>2GB</b> <input type="checkbox"/> <b>\$20 PER MONTH</b> First month in advance (\$40), thereafter \$20 on a direct debit on credit card for 12 months. Total spend \$240.00 <b>DEVICE INCLUDED</b> EXCESS DATA USAGE COSTS \$7.50 PER 1GB OR PART THEREOF.	<b>4GB</b> <input type="checkbox"/> <b>\$30 PER MONTH</b> First month in advance (\$60), thereafter \$30 on a direct debit on credit card for 12 months. Total spend \$360.00 <b>DEVICE INCLUDED</b> EXCESS DATA USAGE COSTS \$7.50 PER 1GB OR PART THEREOF.	<b>6GB</b> <input type="checkbox"/> <b>\$35 PER MONTH</b> First month in advance (\$70), thereafter \$35 on a direct debit on credit card for 12 months. Total spend \$420.00 <b>DEVICE INCLUDED</b> EXCESS DATA USAGE COSTS \$7.50 PER 1GB OR PART THEREOF.	<b>8GB</b> <input type="checkbox"/> <b>\$40 PER MONTH</b> First month in advance (\$80), thereafter \$40 on a direct debit on credit card for 12 months. Total spend \$480.00 <b>DEVICE INCLUDED</b> EXCESS DATA USAGE COSTS \$7.50 PER 1GB OR PART THEREOF.	<b>10GB</b> <input type="checkbox"/> <b>\$45 PER MONTH</b> First month in advance (\$90), thereafter \$45 on a direct debit on credit card for 12 months. Total spend \$540.00 <b>DEVICE INCLUDED</b> EXCESS DATA USAGE COSTS \$7.50 PER 1GB OR PART THEREOF.	<b>15GB</b> <input type="checkbox"/> <b>\$55 PER MONTH</b> First month in advance (\$110), thereafter \$55 on a direct debit on credit card for 12 months. Total spend \$660.00 <b>DEVICE INCLUDED</b> EXCESS DATA USAGE COSTS \$7.50 PER 1GB OR PART THEREOF.
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**2GB \$210 upfront for 12 month contract = \$17.50 PER MONTH**  
 EXCESS DATA USAGE COSTS \$7.50 PER 1GB OR PART THEREOF. Total spend is \$210.00.

**4G MOBILE DATA PLANS (3 to 4 times faster downloads than 3G)**

<input type="checkbox"/> <b>3GB = \$30 PER MONTH</b> \$30 on a direct debit on credit card for 12 months. Total spend \$360.00 EXCESS DATA USAGE COSTS \$7.50 PER 1GB OR PART THEREOF.	<input type="checkbox"/> <b>6GB = \$40 PER MONTH</b> \$40 on a direct debit on credit card for 12 months. Total spend \$480.00 EXCESS DATA USAGE COSTS \$7.50 PER 1GB OR PART THEREOF.	<input type="checkbox"/> <b>9GB = \$50 PER MONTH</b> \$50 on a direct debit on credit card for 12 months. Total spend \$600.00 EXCESS DATA USAGE COSTS \$7.50 PER 1GB OR PART THEREOF.	<input type="checkbox"/> <b>12GB = \$60 PER MONTH</b> \$60 on a direct debit on credit card for 12 months. Total spend \$720.00 EXCESS DATA USAGE COSTS \$7.50 PER 1GB OR PART THEREOF.
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**4G mobile devices:**  **USB modem \$120.00**  **Wireless Modem \$170.00**

**2GB \$265 upfront for 12 month contract on 4G plan = \$22.00 PER MONTH**  
 MODEM/S NOT INCLUDED EXCESS DATA USAGE COSTS \$7.50 PER 1GB OR PART THEREOF. Total spend is \$265.00.

**BYO PHONE VOICE and DATA on a 4G PLAN**

**\$35 MONTHLY SIM only plan on 4G network, (\$420.00 total spend for 12 months, pay monthly)**

- Standard calls to friends and family within Australia^ ● \$500 of included value ● 1GB of data

Just bring your own phone and get connected on the Optus network.

**Pricing Information:** The cost of a two minute standard national voice call is \$2.36. The cost of sending a standard national TXT is 30c. Additional data in Australia is 10c/MB (Charge per KB). ^Includes standard national & international voice & video calls & TXT & PXT; voicemail; calls to 1223, 1225, 13, 15 & 18 numbers; & re-routed calls.

**PAYMENT DETAILS** \*Authorise a direct debit against your credit card for the requisite amount as required. Cheques only accepted for the 12 month contract amount. And return it to : Melbourne PC User Group, Suite 26, Level 1, 479 Warrigal Road Moorabbin VIC 3189

Name on Card	Signature*	Date / /	Amount
			Expiry Date

**OFFICE USE ONLY**

S/N	SIM	WiFi Key
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**CALENDAR – APRIL 2014**

<h2 style="margin: 0;">What's On In April 2014</h2> <span style="float: right; font-size: small;">#14</span>						
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
<b>Have A Question Post it on a Newsgroup</b> <a href="http://groups.melbpc.org.au/~anywhere/">http://groups.melbpc.org.au/~anywhere/</a>		<b>1</b> <b>North East Genealogy</b> <i>(10am - 12.45pm)</i>	<b>2</b> <b>Monthly Meeting</b> <b>Melb PC H.Q. Moorabbin</b> <b>7pm sharp</b>	<b>3</b> <b>Ballarat</b> <i>(7.30pm - 9.45pm)</i> <b>Sunbury Daytime</b> <i>(New Users 9.30am)</i>	<b>4</b> <b>Essendon</b> <i>(Main Meeting 9.30am)</i> <b>Multimedia (MHE)</b> <i>(Wadham House 10am)</i>	<b>5</b>
	<b>6</b>	<b>7</b> Melb PC Committee	<b>8</b> <b>WASINT</b> <i>(10.30am - 12.30pm)</i> <b>Everything Apple</b> <i>(2pm - 4pm)</i> <b>Linux Workshop</b> <i>(4pm - 7pm)</i> <b>Linux</b> <i>(7pm - 9.30pm)</i>	<b>9</b> <b>Video Production</b> <i>(Sony Vegas 10am)</i> <b>Communications</b> <i>(7pm - 9.30pm)</i> <b>Microcontroller</b> <i>(7pm - 9.30pm)</i> <b>East</b> <i>(7.30pm - 10pm)</i>	<b>10</b> <b>E-Book</b> <i>(7pm - 9.30pm)</i> <b>NeDay GIG</b> <i>(Includes Photography - Digital Imaging Ivanhoe 10am - 12noon)</i> <b>Sunbury Daytime</b> <i>(New Users 9.30am)</i>	<b>11</b> <b>Casey PC</b> <i>(Narre Warren Library 12.30pm - 3pm)</i> <b>Essendon</b> <i>(Open Forum 9.30am)</i> <b>Hardware</b> <i>(Wadham House 10am)</i>
Deadline for May PC Update articles.	<b>13</b> <b>Mt Waverley East Workshop</b> <i>(10am - 2pm)</i>	<b>14</b> <b>Access</b> <i>(6.30pm - 8.30pm)</i> <b>Wyndham</b> <i>(General 7.30pm - 9.30pm)</i>	<b>15</b> <b>Wyndham</b> <i>(Multimedia 7.30pm)</i>	<b>16</b> <b>Everything iPad / iPhone</b> <i>(2pm - 4pm)</i> <b>North East Android</b> <i>(Ivanhoe 10am - 12noon)</i>	<b>17</b> <b>Music</b> <i>(7.30pm - 9.30pm)</i> <b>Bayside</b> <i>(10am - 12 noon)</i> <b>Sunbury Daytime</b> <i>(General Meeting 9.30am)</i>	<b>18</b> <b>Essendon</b> <i>(Check website for meeting details. 9.30am)</i> <b>Photoshop</b> <i>(Digital Imaging Wadham House 10am)</i>  <b>Public Holiday Easter Good Friday</b>
Deadline for May PC Update SIG reports.	<b>19</b>	<b>20</b> <b>MACE</b> <i>(10am - 2pm)</i> <b>Beginners East</b> <i>(10am - 12.30pm)</i> <b>Genealogy</b> <i>(1pm - 3.30pm)</i> <b>Macedon Ranges</b> <i>(Gisborne 2pm - 4pm)</i>	<b>21</b> <b>Graphics</b> <i>(7pm - 9.30pm)</i> <b>Nth Subs Linux</b> <i>(7.30pm - 9.30pm)</i>  <div style="border: 1px dashed black; padding: 2px; width: fit-content; margin: 5px auto;"> <b>Peninsula</b>  <i>(Meeting 9.30am Digital Imaging 12.30pm Family History 2pm)</i> </div> <b>Public Holiday Easter</b>	<b>22</b> <b>Programming</b> <i>(6.30pm - 9pm)</i> <b>North East</b> <i>(Evening 7.30pm - 9.30pm)</i>  <b>Yarra Ranges</b> <i>(Meeting 9.15am Workshop 11.30am)</i>	<b>23</b> <b>Video Production</b> <i>(Pinnacle 9.30am)</i> <b>Essendon</b> <i>(7pm - 9pm)</i>	<b>24</b> <b>Sunbury Daytime</b> <i>(Maintenance 9.30am Meeting also held on a 5th Thursday)</i>
<b>25</b> <b>Casey Workshop</b> <i>(Narre Warren Library 12.30pm - 3pm)</i> <b>Essendon</b> <i>(Check website for Meeting Details 9.30am)</i> <b>Raspberry Pi</b> <i>(Wadham House 10am)</i>  <b>Public Holiday ANZAC</b>	<b>26</b> <b>Microcontroller Workshop</b> <i>(12noon - 4pm)</i>	<b>27</b> <b>Website Design</b> <i>(2pm - 4pm)</i>	<b>28</b> <b>Video Inner East</b> <i>(Balwyn 7pm - 9.30pm)</i>	<b>29</b>	<b>30</b> <b>ABBTF Conference</b> <b>5.30 pm - 9.00 pm</b> <b>Borrett Room</b>	<div style="border: 1px solid white; padding: 5px;"> <b>Colour Codes</b>  <b>Black:</b> SIG meetings at Melb PC H.Q. Moorabbin.  <b>Blue:</b> SIG meetings held at other locations.  <b>Dotted Box:</b> No SIG meeting held this month.         </div> For information on "Special Interest Group" activities and meeting times see the group details in PC Update or go to <a href="http://groups.melbpc.org.au">http://groups.melbpc.org.au</a> .